

## Local Payments and Pay Order Form (OMR Only)

Branch:..... Date: 

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Please Complete In Block Letters And (✓) All fields are mandatory unless mentioned N/A, if not applicable.

Please Issue  ACH/RTGS Transfer  Pay Order

Debit Account 

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**\*Account Holder Details**

**For Individuals:** Account Name:..... ID Card Number / Resident Card Number: .....

Name of Employer/Self employed:..... Designation: .....

Nationality: ..... Mobile Number: .....

**For Corporates:** Company Name: ..... CR Number:.....

**\*Payment Details**

**Please select the purpose of the fund transfer:**

- Family Maintenance  Medical/ Health Services  Educational Expenses  Leasing/ Rental  Consultancy/ Training  
 Government Tax Payment. Please provide details of TAX/VAT/EXCISE .....(Please refer instructions in back of the form)  
 Others (Provide Details).....

**Relationship between Customer and beneficiary:** (Please mention exact beneficiary relationship)

- Self  Family Member (Father, Mother, Son, Daughter, Brother, Sister, Spouse etc.)  
 Government Payment  Bill Payment  Educational Payment

Supplier/Business relationship  Others (Provide details): .....

Note: The Bank, at its sole discretion, may request further information/documentation as may be required to process the fund transfer.

**Please provide Payment Details**

Transfer Amount: ..... Amount in words: .....

Bank Charges:  ACH charges (OMR 1)  RTGS charges (OMR4.250)  Pay order charges (OMR 2)

Total Payable Amount in Omani Riyals (OMR) : .....

Beneficiary Bank Account/IBAN No. ....

Beneficiary Name: .....

Beneficiary Bank:.....

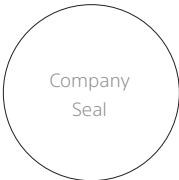
Beneficiary Address : .....

**Declaration**

I hereby certify that the information I have provided in this form is true, accurate and complete. I confirm that under no circumstance shall the Bank, its employees or its contractors be liable for any direct, indirect, incidental, special, punitive or consequential damages, claims, penalties or losses that may result in any way from the Bank's reliance on the information I have provided in this form. I shall indemnify the Bank and hold the Bank harmless against any loss, damage, claim, penalty, arising whatsoever, whether judicial or otherwise, incurred due to any false/incorrect/misrepresented information provided. I confirm that I have read, understood and obtained a copy of the master Terms and Conditions which is also available on [bankmuscat.com](http://bankmuscat.com) and I confirm that I have read the remittance related Terms and Conditions on the back page of this form which are also available on [bankmuscat.com](http://bankmuscat.com), both of which govern this application form and agree to be bound by them and any amendment thereto as may be made by the Bank, in its sole discretion, from time to time.

Customer(s) Signature/  
Authorized Signatories 

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For Corporate  
Accounts

Date: .....



### Tax Payment to Oman Government (Guidelines)

| Payment Type          | Information Required |
|-----------------------|----------------------|
| Income Tax            | TIN Number           |
| Excise Tax            | ExTIN Number         |
| Value Added Tax (VAT) | VATIN Number         |

### Terms and Conditions for ACH/RTGS transfer and pay order

- Customer consents and authorizes the Bank to debit the remittance amount and the applicable charges as soon as such amounts become payable. (as specified in the Schedule of Tariff) in connection with the processing of remittances, from any of the customers accounts maintained with the Bank.
- "The Applicant hereby unequivocally understands and agrees that the processing of the remittance payment requests shall be subject to the Bank's sole discretion and internal policies and procedures.
- Notwithstanding the above, the Bank agrees to use all reasonable endeavors to process the remittance payment requests within two (2) business days from the date the complete application form was duly submitted by the Applicant at the Bank's branches / service locations, unless a later date is specified in the Application Form."
- It is understood that the Bank shall exercise reasonable care for executing the remittance through use of reliable means available, and shall not be liable to the customer for any loss that the customer may incur/suffer, however arising or described and whatever the legal basis of liability in connection with the remittance services. In cases of delays (including due to regulatory checks), loss, error, oversight, in the transfer and communication by the Bank, its branches, correspondents and agents the transfer is entirely at the customer's own risk and the customer agrees to indemnify and hold harmless the Bank for any loss, expense, damage, penalty, fine, claim demand, action, or liability (including any punitive, special, consequential damages including loss of business profits, either direct or indirect) suffered or incurred by the customer.
- In the event that the Bank receives any instructions from the customer that lead to refund, cancellation or modification and do not indicate any error from the Bank, the relevant fees shall be applied as mentioned in the fee schedule and the Bank's policy to deal with those instructions received from the customer.
- Customers agrees not to initiate remittances which directly or indirectly involve, illegal drugs, exotic animal, human trafficking or any illegitimate or illegal or any association or connection with any countries, individuals / entities / items, goods or services, prohibited / blacklisted by local authorities or the United Nations, United States of America through its Office of Foreign Assets Control (OFAC), or Office of Financial Sanction Implementation (OFSI), the European Union or any other sanctioning bodies under their latest regulations that the remittances initiated by them are in conformity. It is the responsibility of the customer to ensure that the transaction is initiated in conformity with all applicable directives regarding sanctions issued by the entities mentioned in this clause. It is the responsibility of the Customer to ensure payments are not being made to any mentioned sanctioned entities or jurisdictions. Customer/Account Holders confirms the remittance to be legitimate and agree to process the transaction at Customer own risk and responsibility, and do hereby unconditionally hold harmless and indemnify Bank Muscat against any loss, expense, damage, penalty, fine, claim demand, action, or liability whether judicial or otherwise, incurred in relation to the remittance / operation of the above account/s transactions.
- The payment order is the property of the Bank, and is valid for a maximum period of six (6) months and must not be modified or changed by the customer without informing the Bank. In addition, the customer must preserve it, and in the event of its loss or theft, the customer must immediately inform the bank using the number of the contact center 24795555 or by email care@bankmuscat.com. Refund requests will only be considered after confirmation of receipt of stop payment instructions from the withdrawing Bank. If the payment order is lost or stolen, under no circumstances will the Bank be responsible to make a refund, and the Bank are not responsible for any fraudulent disbursement
- Customer hereby irrevocably confirms and agrees that the issuing Bank is not liable for any compensation in respect of any delay in encashment of the pay order by the drawee Bank, including those caused by the variations of signature or missing drawing advances.
- This Application Form is governed by the laws of the Sultanate of Oman. The Courts of the Sultanate of Oman shall have exclusive jurisdiction to settle any disputes or conflicts regarding this Application Form.
- Any provision or part-provision of this Application Form is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, then the relevant provision or part-provision shall be deemed deleted. Any modification or deletion of a provision or part-provision shall not affect the validity and enforceability of the rest of the Terms and Conditions
- Where a Force Majeure event occurs, or is reasonably likely to occur, the Bank shall not be liable to the extent that it is delayed in or prevented from performing its obligations hereunder due to Force Majeure, and the obligations of the Bank shall be suspended for the duration of the Force Majeure event. The Bank shall not have any liability for any failure or delay in performance to the extent the same results from a Force Majeure or any event beyond the control of the Bank. "Force Majeure" means an event or sequence of events beyond the Bank's control, preventing or delaying it from performing its obligations hereunder, including but not limited to Acts of God, riots, floods, service disruptions, strikes, earthquakes, hurricanes, lightning, explosions, pandemics, or epidemics.