



Frequently Asked Questions

1. Are there any additional benefits with the upgrade to the Visa Gold Credit Card?

Yes, you will receive new benefits from Visa, such as hotel offers from Agoda, Jumeirah, and IHG, discounted car rentals worldwide, Booking Bash offers, shopping deals, and travel insurance.

2. Will I be charged any additional fees for upgrading to the Gold card?

There will be no fees for the first year of the upgrade.

3. What are my options if I don't want to upgrade to the Gold Credit Card?

If you do not wish to upgrade to the Visa Gold Credit Card, you can explore your options [here](#) or visit your nearest branch.

4. Do I need to take any action for the upgrade?

No, you do not need to take any action. Your card (including any supplementary cards) will be automatically upgraded and couriered to you by our courier partners, Aramex or Asyad Express.