



## Our valued customers,

To serve you better, the bank will conduct scheduled system maintenance and upgrade activities. While we carry out these improvements, there will be a brief interruption to some of our services, as per the below schedule:

<b>Time</b>
Thursday, 16 May: 5 pm to 8 pm Saturday, 18 May: 8 pm to Sunday, 19 May: 5 am
<b>Available Services</b>
ATM Network. Point of Sale (POS) Network. Online Shopping on local sites using all your cards. Online Shopping on international sites using credit cards.
<b>Unavailable Services</b>
Mobile Banking and Internet Banking. CDMs, Card Printing Kiosks and Statement Printers. Contact Centre IVR services. Transfers from other Banks to Bank Muscat, as transferred amounts will be credited on Sunday 19 May 2024.

We thank you for your cooperation.